

## CHAPTER 1. MEDICAL MAINTENANCE SUPPORT INFORMATION

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### 1-1. MAINTENANCE OPERATIONS DIVISION (MOD) CHIEF PERSONNEL

The MOD serves as an Army Medical Department (AMEDD) focal point for multiple aspects of medical materiel maintenance. The MOD is made up of the Office of the Chief with depot-level medical maintenance operations divisions (MMOD) at Hill AFB, UT; Tobyhanna, PA; and Tracy, CA.

Chief, Maintenance Operations (DSN 343-4365, commercial 301-619-4365)

Chief, MMOD, Hill AFB, UT (DSN 586-4947, commercial 801-586-4947)

Chief, MMOD, Tobyhanna, PA (DSN 795-7744, commercial 570-895-7744)

Chief, MMOD, Tracy, CA (DSN 462-4556, commercial 209-839-4556)

### 1-2. MEDICAL EQUIPMENT SUPPORT

a. The appropriate equipment and customer information is critical for the timely processing of your equipment and providing the best customer support. When shipping medical equipment for services at any one of the USAMMA Maintenance Divisions please include the following information:

Owner UIC:

Owner DODAAC:

Unit Name:

Branch of Service: (Regular Army, National Guard, Air Force, Navy)

Shipping Address:

City:

State:

Zip Code:

Point of Contact:

Commercial Telephone Number:

DSN:

FAX:

E-mail Address:

b. See Appendices A, B, and C for copies of each medical maintenance operation's External Standard Operating Procedures. These procedures provide specific guidance to assist you with receiving medical maintenance support.

c. Army Reserves, please coordinate support with your Regional Training Site - Medical.

d. The three Medical Maintenance Operations Divisions provide medical equipment maintenance and technical support for the states indicated below:

HILL AFB, UT DSN: 586-4947 Commercial: 801-586-4947

AK	ID	MT	WY
UT	CO	ND	SD
NE	KS	MN	IA
WI	MO	IL	MI
IN	KY		

Tobyhanna, PA DSN: 795-7744 Commercial: 570-895-7744

TN	AL	GA	FL
SC	NC	VA	WV
OH	VT	PA	NY
NH	ME	MA	RI
CT	NJ	DE	MD

Tracy, CA DSN: 462-4556 Commercial: 209-839-4556

WA	OR	CA	NV
AZ	NM	TX	OK
AR	LA	MS	HI

e. Contact the Maintenance Division that supports your area for questions regarding support. Information is also available at <http://www.usamma.army.mil/>.

### 1-3. MAINTENANCE DIVISIONS' ADDRESSES

#### a. MMOD – UT

##### (1) Mail address

U.S. Army Medical Materiel Agency  
 Medical Maintenance Operations Division  
 ATTN: MCMR-MMO-SMO  
 6149 Wardleigh Road  
 Building 1160  
 Hill Air Force Base, UT 84056-5848

##### (2) Freight address

U.S. Army Medical Materiel Agency  
 6149 Wardleigh Road  
 Building 1160, Bay 1  
 Hill Air Force Base, UT 84056-5848

#### b. MMOD – PA

##### (1) Mail address

U.S. Army Medical Materiel Agency  
 Medical Maintenance Operations Division  
 ATTN: MCMR-MMO-SMT  
 Tobyhanna Army Depot  
 11 Hap Arnold Boulevard  
 Tobyhanna, PA 18466-5063

##### (2) Freight address

U.S. Army Medical Materiel Agency  
 Medical Maintenance Operations Division  
 Warehouse 4, Bay 1  
 Tobyhanna Army Depot  
 Tobyhanna, PA 18466-5063

## c. MMOD – CA

## (1) Mail address

U.S. Army Medical Materiel Agency  
 Medical Maintenance Operations Division  
 ATTN: MCMR-MMO-SMTR  
 P. O. Box 960001  
 Stockton, CA 95296-0970

## (2) Freight address

U.S. Army Medical Materiel Agency  
 Medical Maintenance Operations Division  
 Tracy Site, Building T-255  
 25600 S. Chrisman Road  
 Tracy, CA 95304-9150

**1-4. INSCRIBING EQUIPMENT**

Please do not permanently inscribe local and unit information onto your medical equipment. When equipment is turned in to the USAMMA, every effort is made to rebuild the equipment to a like new condition. Inscribing unit information on the equipment significantly increases the cost of refurbishing these items for re-issue. To mark your equipment, please use a label.

**1-5. STORAGE AND SHIPPING CONTAINERS**

a. Many of the re-usable containers used to store and ship medical equipment and test, measurement, and diagnostic equipment (TMDE) contain foam products that deteriorate due to age or other factors. Over time and with use, the foam begins to break down into tiny flakes. This condition can render the TMDE and other medical equipment useless or have an impact on the full mission capability of the equipment and/or calibration verification.

b. If you cannot replace the foam inside your re-usable containers, we highly recommend that you place the TMDE/medical equipment items in a plastic bag prior to placing it into the case. This will prevent contamination of the equipment.

c. The MMOD at Hill AFB, Utah, has made arrangements with ADR Packaging to manufacture the inserts used in different cases. They use a polyethelene foam in gray at 0.9 lb density, in green at 1.2 lb density, and in blue at 1.7 lb density.

d. The USAMMA has had very good results with the green polyethelene. The cost of the 1.2 lb density is approximately \$0.50 - \$0.60 per board foot (12" x 12" x 1") plus scrap that results in the forming of the pieces.

e. ADR Packaging can be contacted at 400 North Geneva Rd #C, Lindon, UT 84042. Telephone number is 801-796-3700. Fax number is 801-796-3800.

**1-6. MEDICAL EQUIPMENT SERVICE LITERATURE SUPPORT**

a. Biomedical technicians that do not have literature or manuals to support their authorized medical equipment can contact the medical maintenance operation that supports their region and we will provide them a disk that contains the manual. Ensure you have the correct NSN, model, and manufacturer.

b. Additionally, medical equipment operator and service literature is also available from the USAMMA, Materiel Acquisition Directorate at 301-619-4379.

#### **1-7. DEFENSE REUTILIZATION MANAGEMENT OFFICE (DRMO)**

DRMO facilities across the U.S. are reorganizing. The DLA has an excellent web site at [www.drms.dla.mil/meo/home/htm](http://www.drms.dla.mil/meo/home/htm). The site has a wealth of information regarding the DRMO process. It also lists the DRMO sites across the country. This site is certainly worth visiting.

#### **1-8. TEST, MEASUREMENT, AND DIAGNOSTIC EQUIPMENT (TMDE) AUTHORIZATIONS**

a. The AMEDD Combat Developer continues to work the Operational Requirements Documents (ORD) and Basis of Issue Plans (BOIP) to ensure all TOE medical organization with a medical maintenance capacity are authorized the TMDE necessary to provide unit level medical maintenance support.

b. Appendix D of the supply bulletin includes several tables that will help identify the appropriate levels of TMDE for your organization.